

Needs Assessment Results
(Monroe County)
(N = 328)

DEMOGRAPHICS

• **Gender:**

76.7%	Female
23.3%	Male

• **Age:** *Listed below is the age distribution of these survey respondents.*

10.2%	18-24
20.6%	25-34
20.9%	35-44
20.3%	45-54
10.5%	55-64
17.5%	65 or older

All age groups were well represented in the survey sample.

• **Number of people in Household**

Adults

44.4%	1 adult
53.4%	2-4 adults
2.2%	5 or more adults

Children (under 18)

34.5%	1 child
53.5%	2-4 children
12.0%	5 or more children

• **People in household limited because of physical, mental, or emotional problems?**

55.5%	None
31.5%	1 person
11.1%	2 people
1.9%	3 people
0.0%	4 people
0.0%	5 or more people

45% of respondents reported that there was at least one person in their household that was limited because of physical, mental, or emotional problems.

• **Have physical, mental or emotional problems that limit the ability of adults in household to find employment?**

31.5%	Yes
42.3%	No
26.2%	Does not apply

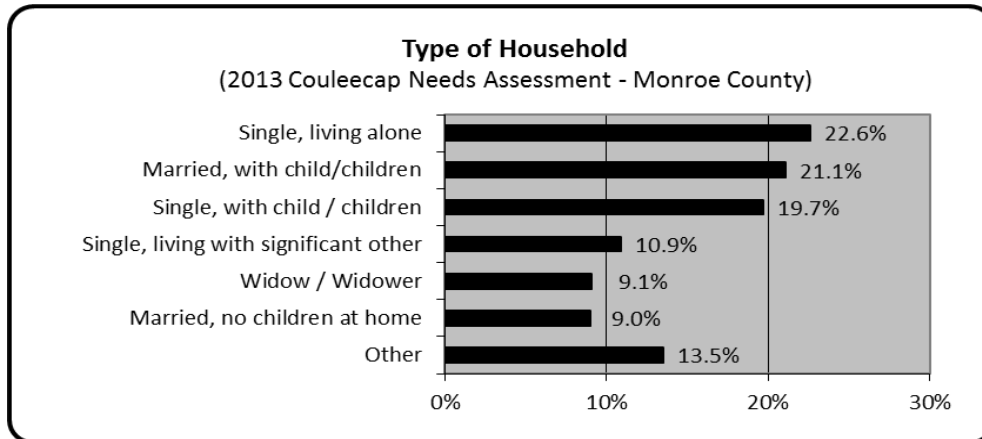
Almost 1 out of 3 respondents (31.5%) reported that physical, mental, or emotional problems limited the adults in their household from finding work.

ETHNICITY*

The largest percentages of respondents to the 2013 Couleecap Needs Assessment survey were primarily white (92.1%). Other ethnicities represented included: Asian (0.0%), Black (4.6%), American Indian (7.6%), Hispanic or Latino (5.8%), and Other (0.6%).

*Percentages reported equal more than 100% because some respondents reported more than one ethnicity for their household.

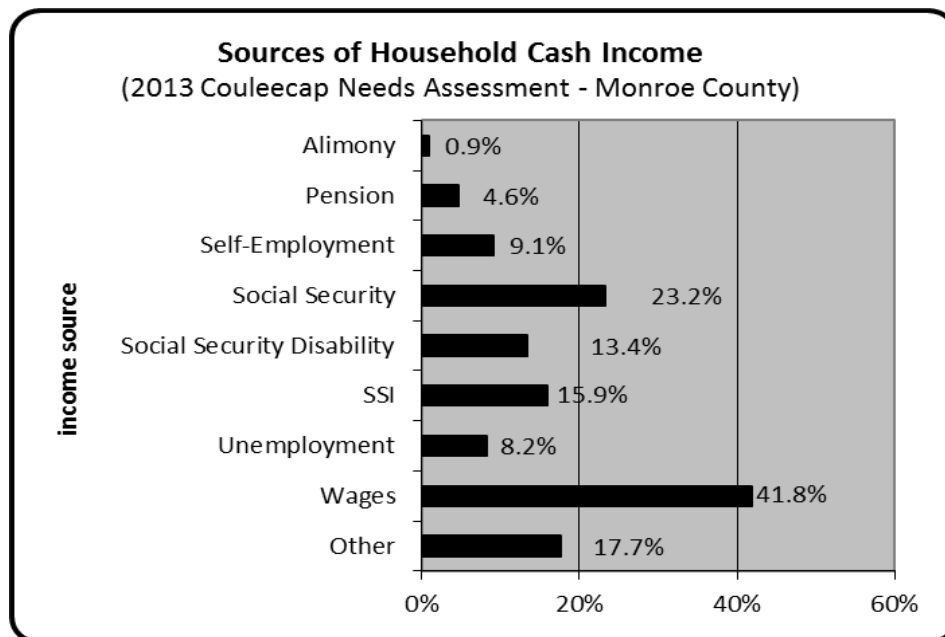
TYPE OF HOUSEHOLD



Single Households account for more than two-fifths of survey respondents; and Married Households account for almost one-third.

Households with Children = 40.8%
Married Households = 30.1%
Single Households = 42.3%*
 * Includes single, with child/children and single, living alone

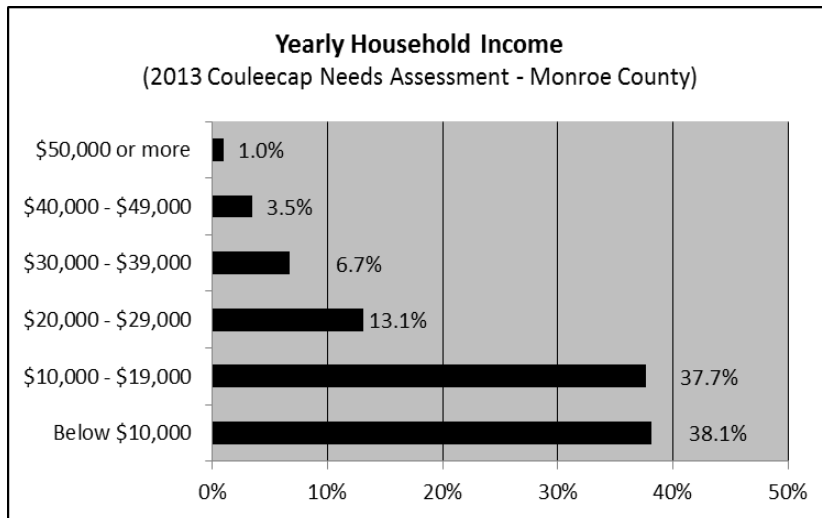
SOURCES OF CASH INCOME FOR HOUSEHOLD



Wages were the most common source of household income.

Special Note: Since 2010, the percent of survey respondents receiving cash income from unemployment went down 3.5%.

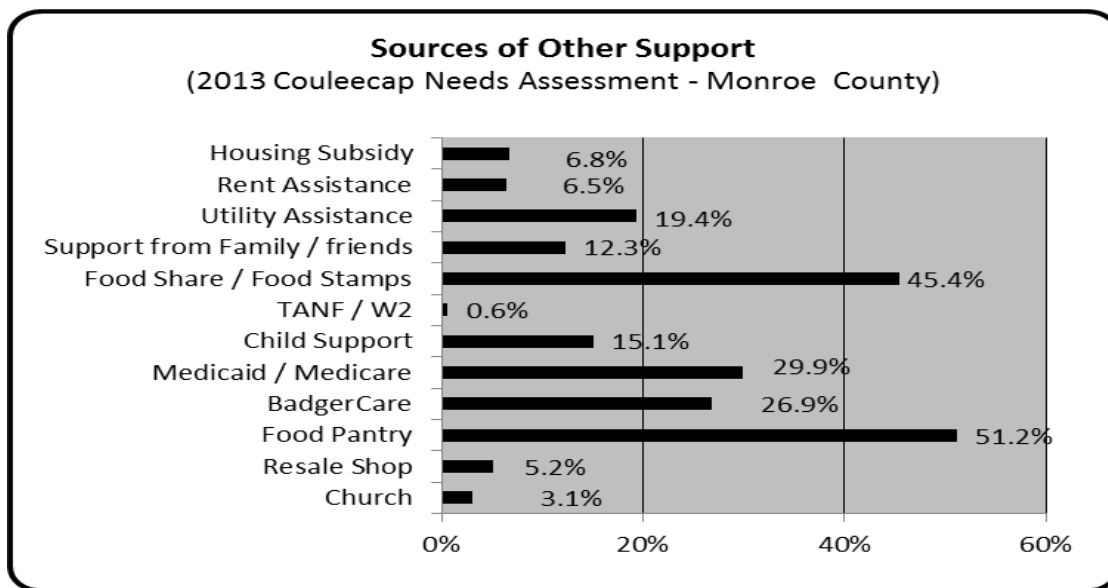
YEARLY HOUSEHOLD INCOME



Yearly Household Income	
Below \$10,000	38.1%
\$10,000 - \$19,000	37.7%
\$20,000 - \$29,000	13.1%
\$30,000 - \$39,000	6.7%
\$40,000 - \$49,000	3.5%
\$50,000 or more	1.0%

Three-fourths (75.8%) of the 2013 Couleecap Needs Assessment survey respondents in Monroe County had a Yearly Household Income less than \$20,000.

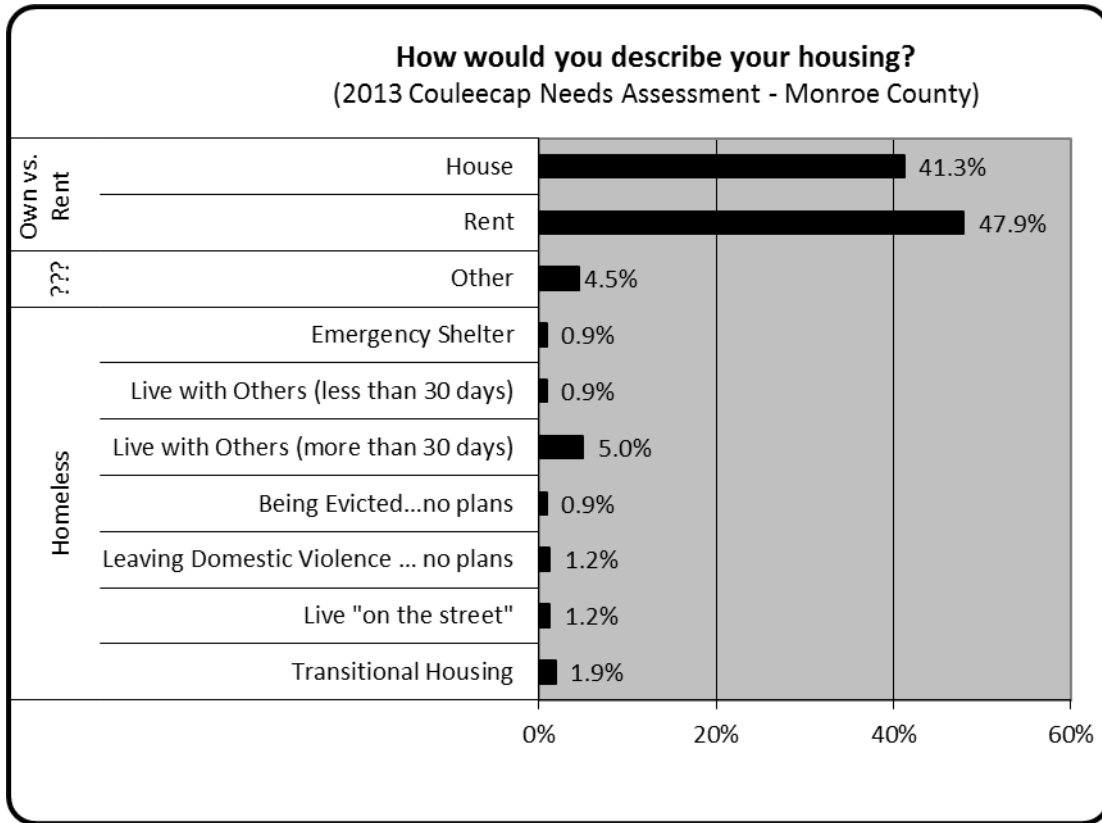
SOURCES OF OTHER SUPPORT



The most prevalent sources of other support were related to food – Food Pantry and Food Share / Food Stamps.

Couleecap assists individuals and families with their emergency food needs through 11 food pantries in its four-county service area.

TYPE OF HOUSING



Homeless

A person is considered homeless if they reside in one of the following places:

- *Transitional housing*
- *Live "on the street"*
- *Leaving domestic violence with no plans for residence*
- *Being evicted with no plans of residence*
- *Living with others (short-term or long-term)*
- *Emergency shelter*

According to this definition, 12% (about 1 out of 8) of survey respondents could be considered homeless.



HEALTH INSURANCE

- Adults (18 years and older) in household that DO NOT have health insurance.

65.4%	All Insured
15.2%	Some Insured
19.4%	None Insured

- Children (under 18 years) in household that DO NOT have health insurance

88.6%	All Insured
2.7%	Some Insured
8.7%	None Insured

Low-income individuals / families often do not have the medical insurance and / or preventative care they need. As reported, about two-thirds (65.4%) of adults have health insurance, leaving one-third underinsured or uninsured.

BadgerCare and BadgerCare Plus have played an important role in improving the number of adults and children that have access to affordable health care in Monroe County.

REGULAR ANNUAL PHYSICAL EXAMS

Do members of your household get regular annual physical exams?

65.7% YES - If YES



34.3% NO - If NO



Where did members in your household get their most recent annual exam?
(Ranked from most to least common.)

1. Clinic - 53.6%
2. Hospital Outpatient Clinic - 9.0%
3. HMO Clinic - 5.0%
4. Community Health Center - 3.7%
5. Family Planning Clinic - 3.4%
6. Public Health Department - 3.4%
7. Public Clinic - 3.1%

What are reasons for not receiving annual exam?
(Ranked from most to least common.)

1. No Insurance - 17.6%
2. Cost - 9.3%
3. Transportation - 2.2%
4. Do not know who to go to and/or what to do - 0.9%
5. No clinic close by - 0.0%
6. Do not like any of the providers 0.0%
7. Other - 1.6%

EMPLOYMENT STATUS

Number of adults in household that contribute to the yearly household income:

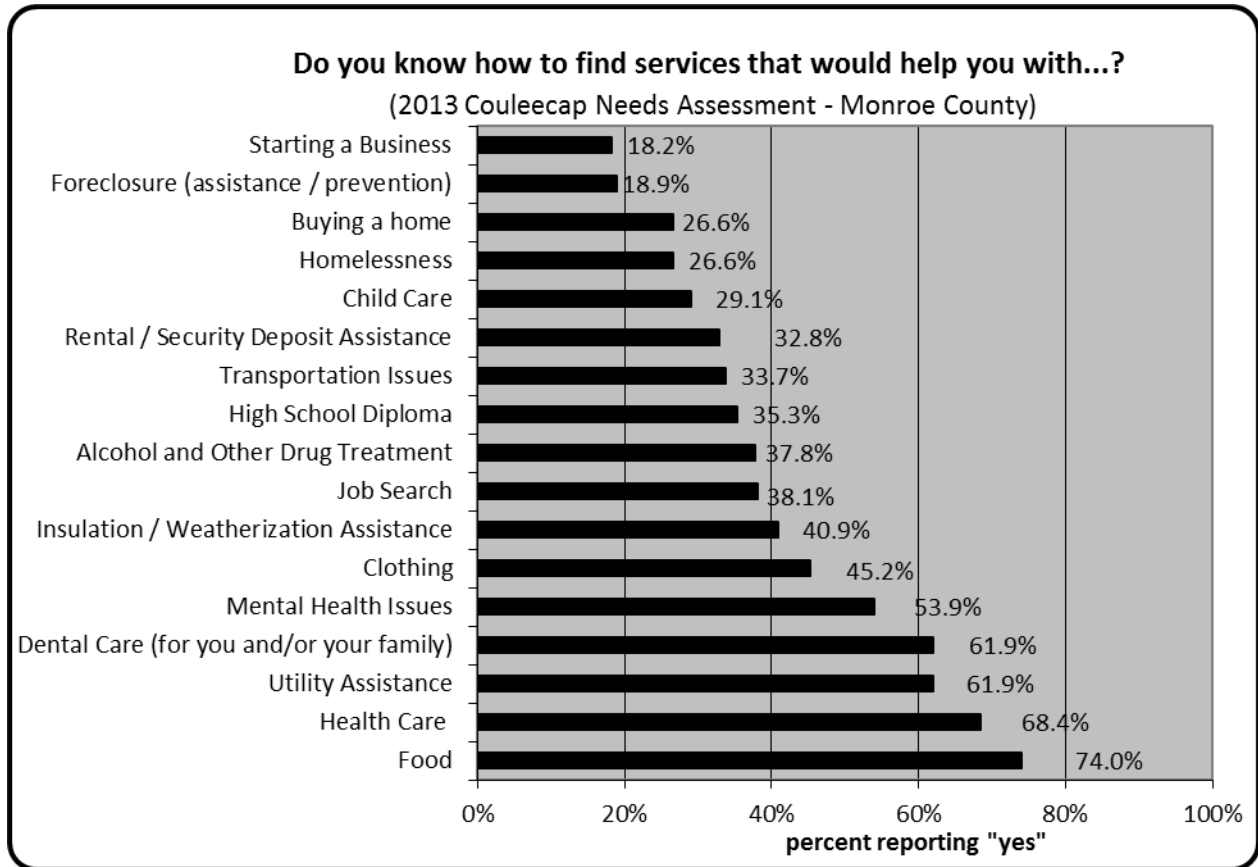
1 Adult	72.8%
2 – 4 Adults	25.1%
5 or more Adults	2.1%

EDUCATION LEVEL

Number of adults in household that have completed high school or have a GED/HSED:

1 Adult	13.5%
2 – 4 Adults	47.3%
5 or more Adults	39.2%

ABILITY TO FIND SERVICES NEEDED



While many of the respondents to the 2013 Couleecap Needs Assessment Survey know how to find services, a significant portion still do not know where to find these services.

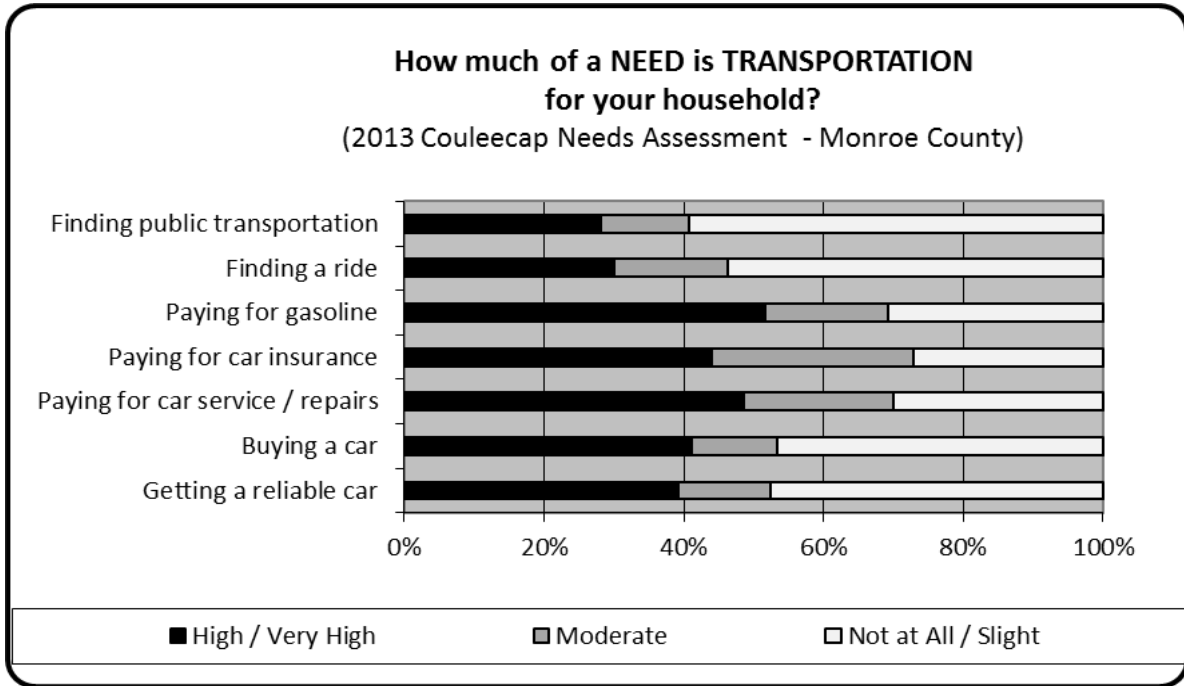
In the chart above, the percentage of respondents that know how to find each specific service are shown.

(Note: The lower the percentage, the more inability the respondents have in locating that particular service.)

HOW MUCH OF A NEED IS.....FOR YOUR HOUSEHOLD?

Survey respondents were asked to rate the following 8 issues and how much of a need each issue is for their household. The 8 issues included: transportation, employment, education, housing, health, child and family development, emergency assistance, and business development.

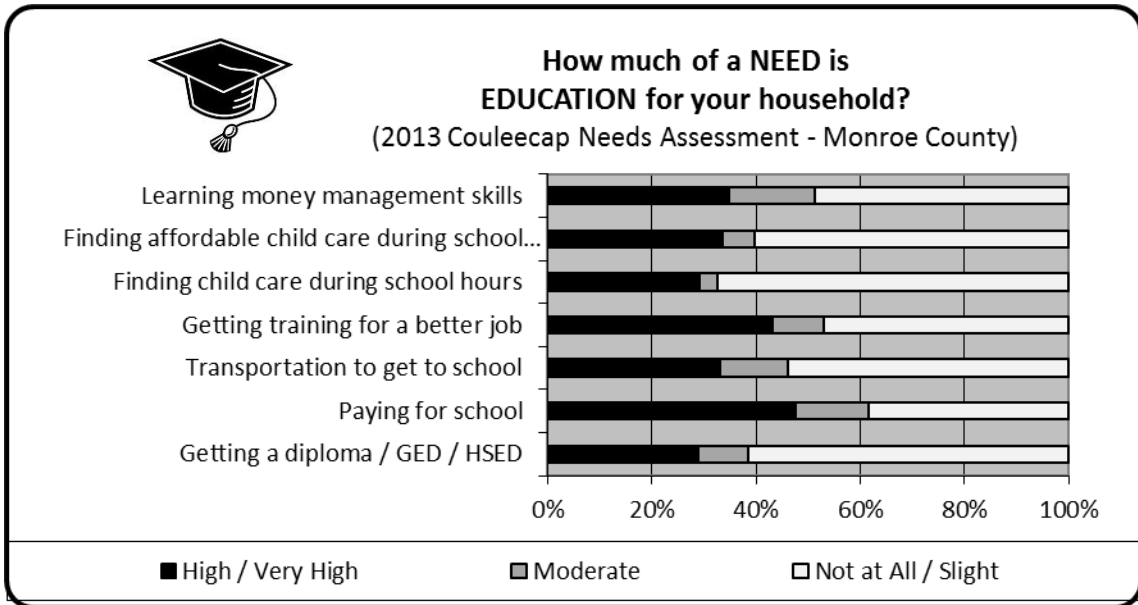
Transportation



- *Finding a ride and finding public transportation were not at all / slight NEEDS for about three-fifths of survey respondents' households.*
- *Paying for car services, gasoline, and car insurance was a high / very high NEED for about one-half of survey respondents' households.*
- *Buying a car and finding a reliable car were considered high / very high NEEDS for about two-fifths of survey respondents' households.*

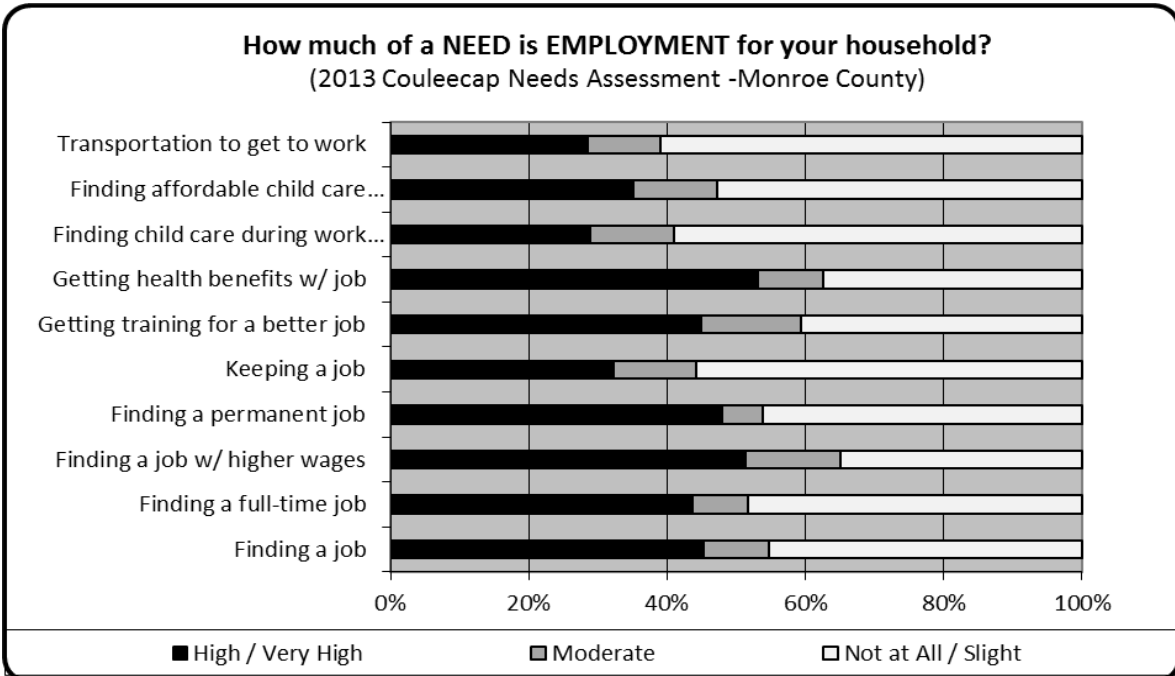


Education



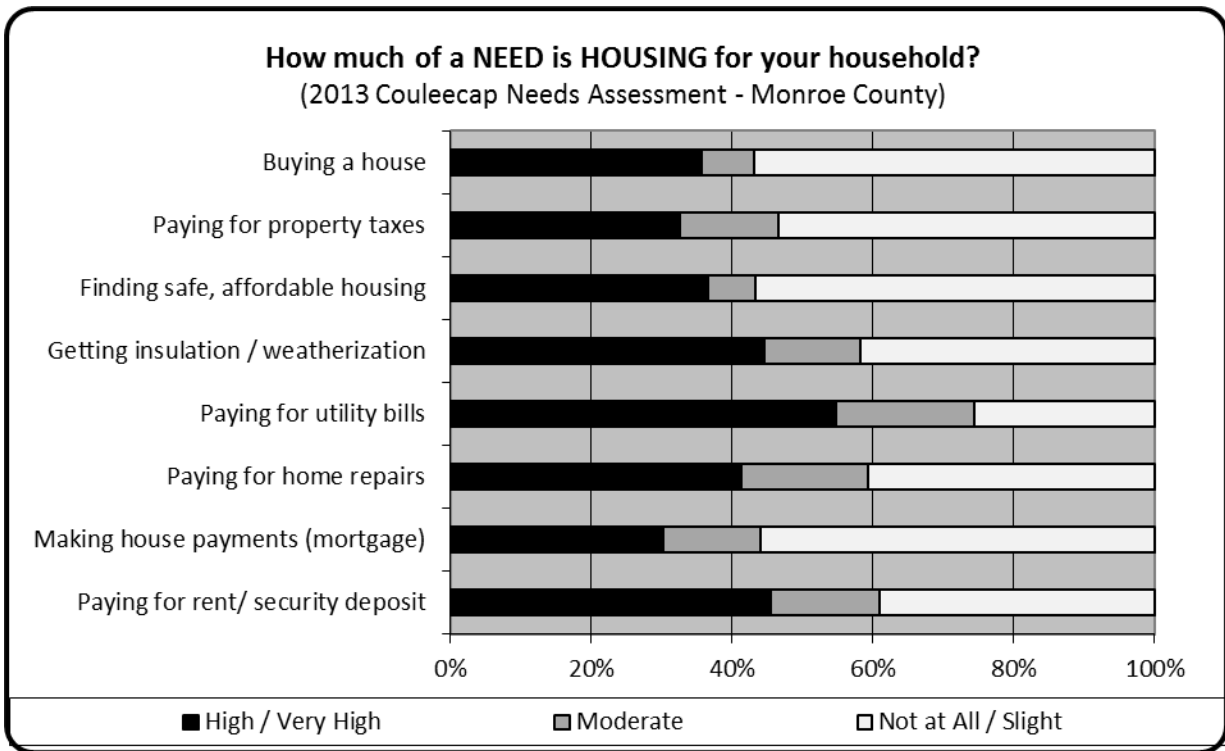
- *Paying for school, getting training for a better job, and learning money management skills were the highest EDUCATION NEEDS.*

Employment



- *Finding a job with higher wages and health benefits were the highest EMPLOYMENT NEEDS.*

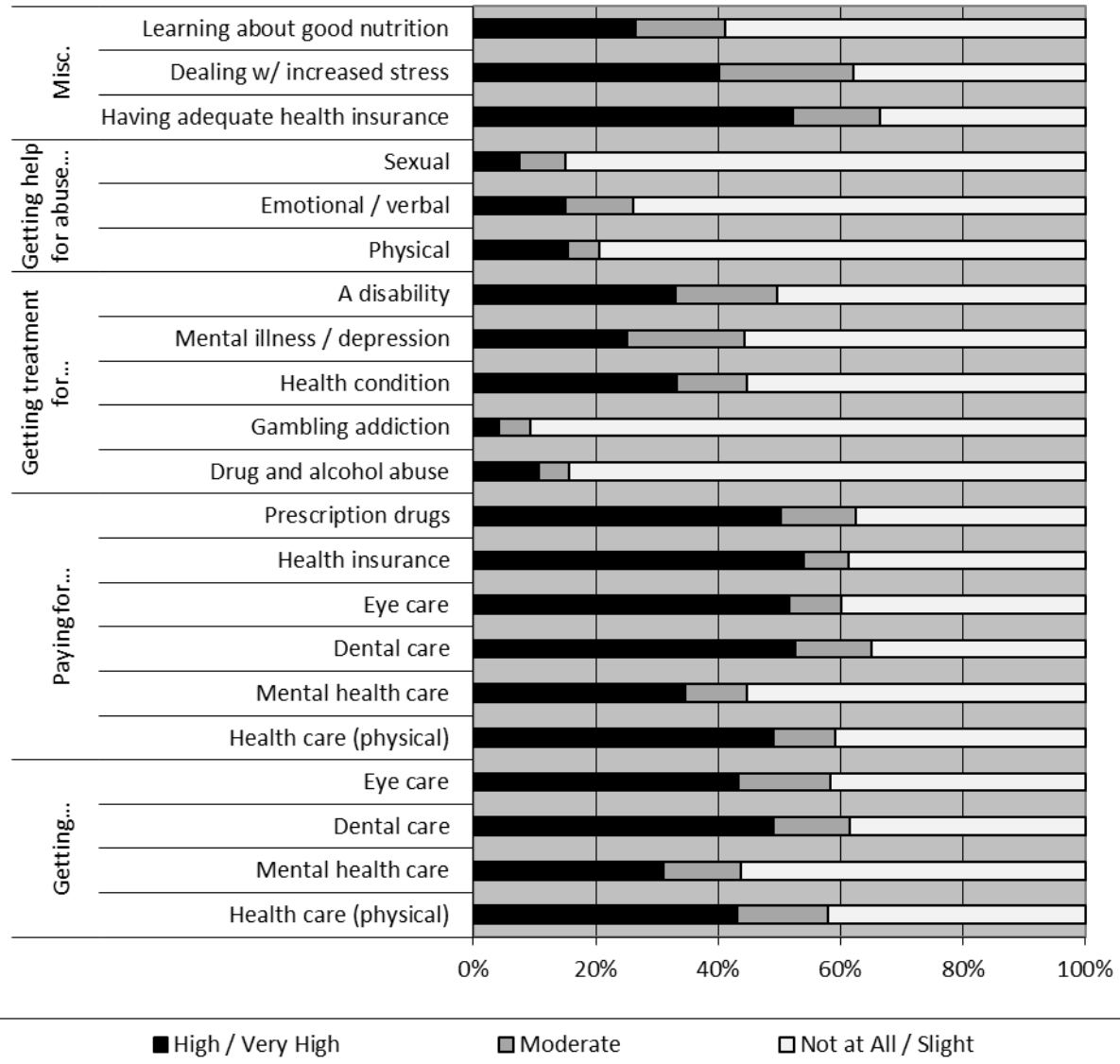
Housing



- *Paying for utility bills was a high/very high NEED for about one-half of survey respondents' households; followed closely by paying for home repairs, getting weatherization, and paying for rent/security deposits.*
- *Buying a house, making house payments, and finding safe, affordable housing were reported as the lowest NEEDS.*

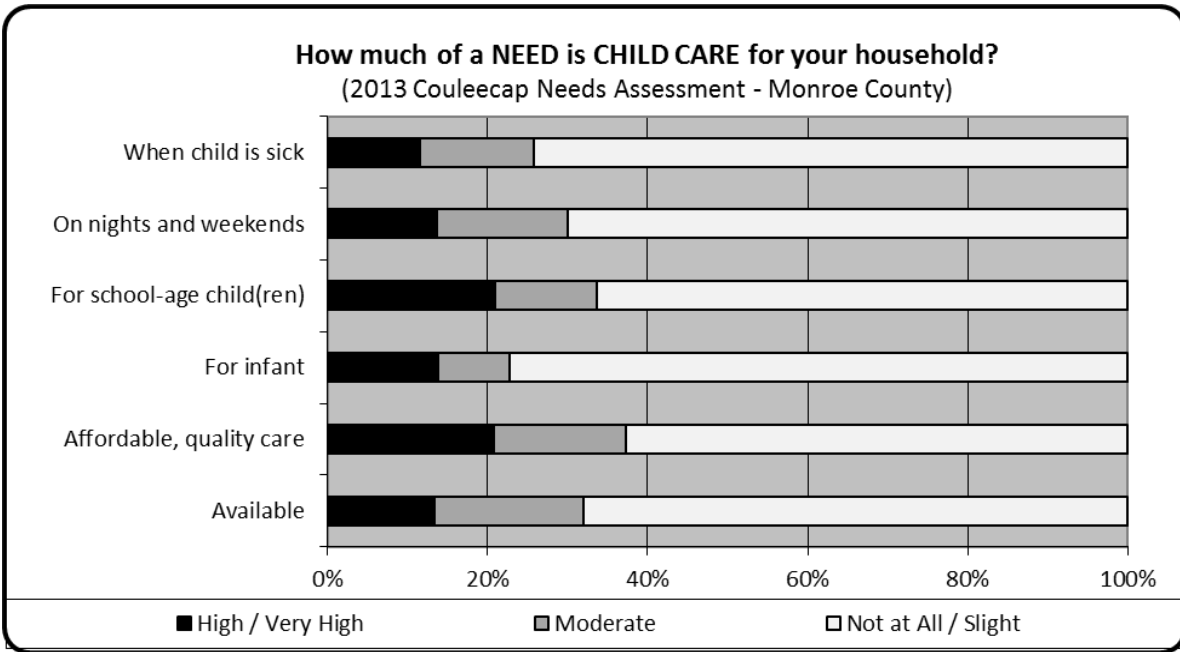
Health

How much of a NEED is HEALTH for your household?
(2013 Couleecap Needs Assessment - Monroe County)

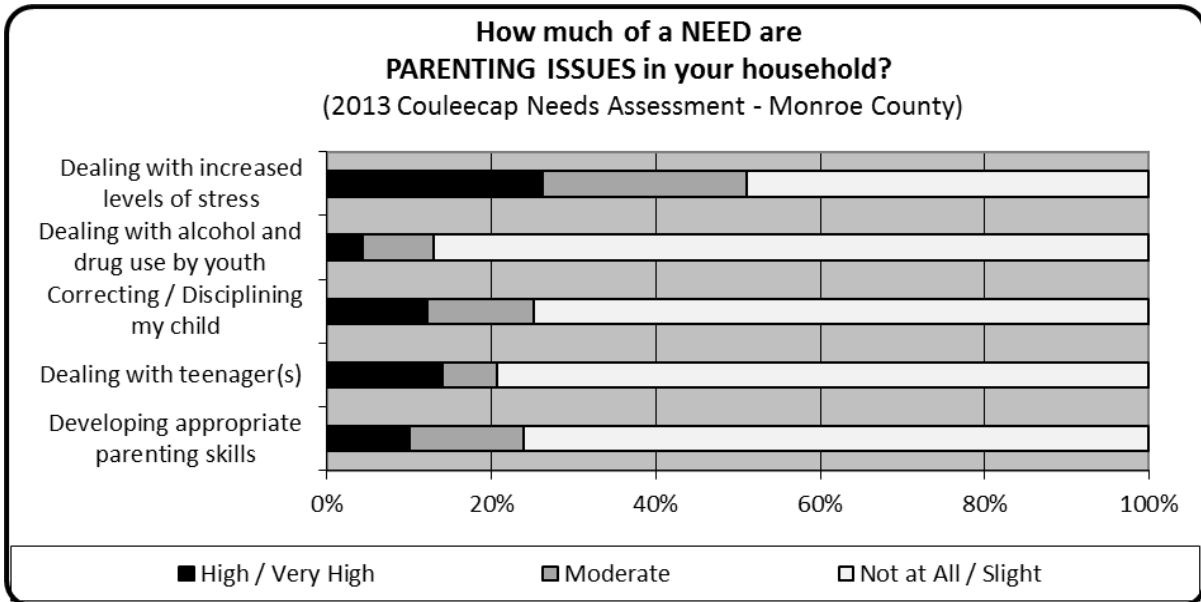


- *Cost and availability of health services (dental, physical health, eye, insurance, prescription drugs) was a NEED for about three-fifths of the survey respondents' households.*
- *Getting treatment for mental illness / depression, a disability, and health condition were high /very high NEEDS for about one-third of survey respondents' households.*

Child and Family Development

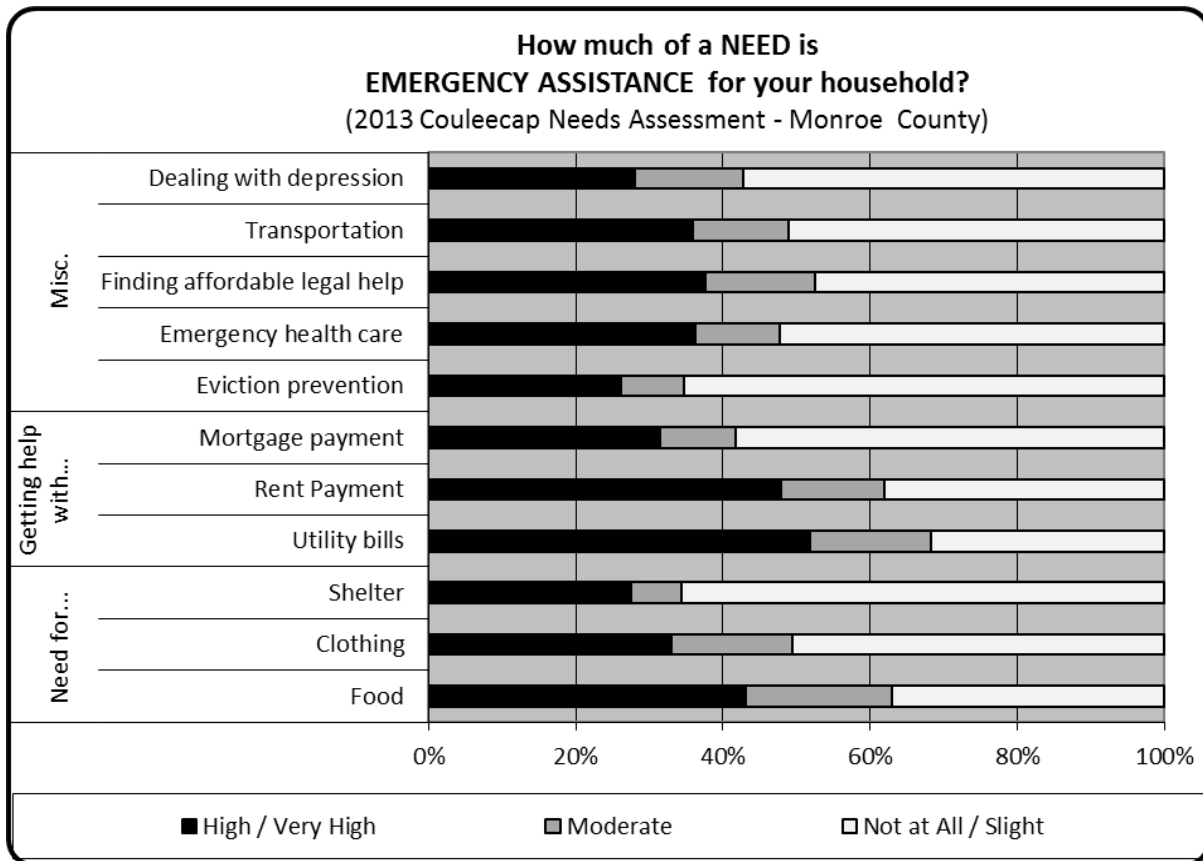


- *For about one-third of the households, child-care was a problem.*
- *The highest child care need was affordable, quality care. Finding care for school-age child(ren) and for infants were high needs. This can be a difficult issue, especially when both parents are employed outside the home.*



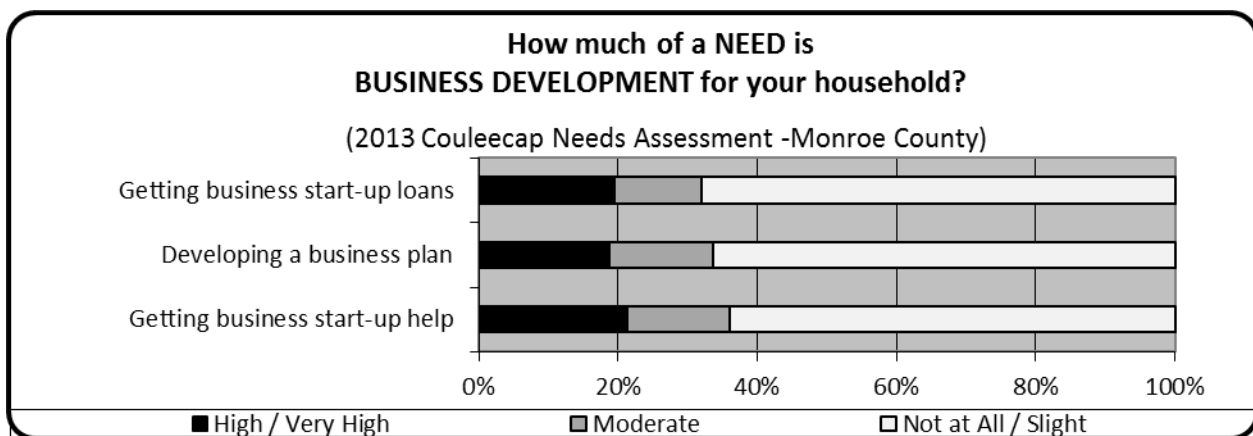
- *About half of all respondents noted that dealing with increased levels of stress was an issue.*

Emergency Assistance



- *The highest EMERGENCY ASSISTANCE NEED is getting help with utility bills.*
- *Need for food is a moderate to high NEED for nearly two-thirds of survey respondents' households.*

Business Development



- *Business development was a NEED for about 1 out of 3 survey respondents' households.*
- *Getting business start-up help and loans were the highest BUSINESS DEVELOPMENT NEEDS.*

- **Age Distribution of Primary Respondents.** The largest percent of respondents in the Monroe County were from the 25-34, 35-44, and 45-54 age groups.
- **Ethnicity.** 92% of respondents were White, 0% Asian, 5% Black, 8% American Indian, and 6% Hispanic or Latino.
- **Type of Household.** Households with Children = 41% , Married Households = 30% Single Households = 42%
- **Sources of Household Income.** Wages were the most common source of household income, followed by Social Security, SSI and Social Security Disability. Unemployment as a source of household income has decreased since 2010.
- **Yearly Household Income.** Three-fourths (76%) of survey respondents in Monroe County had a yearly household income less than \$20,000.
- **Sources of Other Support.** Food Pantry was the most common source of other support, followed by Food Share / Food Stamps, Medicaid / Medicare, and BadgerCare.
- **Type of Housing.** Two out of 5 of survey respondents (41%) owned their own home. About 48% of respondents rented their home.
- **Homeless.** About 1 out of 8 survey respondents (12%) from Monroe County could be considered homeless.
- **Medical Insurance .** Low-income individuals / families often do not have the medical insurance and / or preventative care they need. As reported, almost two-thirds (65%) of adults have health insurance, leaving about one-third underinsured or uninsured. BadgerCare and BadgerCare Plus have played an important role in improving the number of adults and children that have access to affordable health care in Monroe County.
- **Regular Annual Physical Exams.** Two-thirds of all members (66%) within the households reported that they received regular annual physical exams.
- **Finding Needed Services.** Survey respondents were least sure of where to find services for (1) Start a business; (2) Foreclosure assistance/prevention; and (3) Buying a home and Homelessness.



How much of a problem / need is...for your household? Household Issue (Monroe County) * indicates greatest problem / need	2007 Mean (Average)	2010 Mean (Average)	2013 Mean (Average)
Transportation			
Getting a reliable car	2.37	2.54	2.76
Cost of buying a car	3.19*	2.51	2.82
(Paying for) Car service/repairs	3.13	3.08	3.23
(Paying for) Cost of car insurance	3.07	3.40*	3.27*
(Paying for) Cost of gasoline	3.32*	3.45*	3.28*
Finding a ride (2010)	N/A	2.19	2.52
Finding public transportation (2010)	N/A	1.94	2.34
Employment			
Finding a job (2010)	N/A	3.00	2.93
Finding a full-time job (2010)	N/A	3.06*	2.90
Finding a job with higher wages (2010)	N/A	3.22*	3.22*
Finding a permanent job (2010)	N/A	2.95	3.00
Keeping a job	2.23	2.51	2.53
Getting training for a better job	2.84*	2.71	2.98
Getting health benefits with job	2.79	2.82	3.22*
Transportation to get to work (2010)	N/A	2.27	2.33
Find child care during work hours (2010)	N/A	2.09	2.55
Find affordable childcare during work hours (2010)	N/A	2.04	2.35
Lack or cost of child care (2007)	2.41	N/A	N/A
Little time left for family (2007)	2.65	N/A	N/A
No job security (2007)	2.69	N/A	N/A
Work is temporary/seasonal (2007)	2.52	N/A	N/A
Wages are too low (2007)	3.05	N/A	N/A
Education			
Getting a diploma/GED/HSED	1.72	2.11	2.35
(Paying for) Cost of going to school	2.87*	2.50*	3.05*
Transportation to get to school	2.45	1.97	2.52
Get training for a better job	2.70*	2.53*	2.81*
Finding child care during school hours (2010)	N/A	1.74	2.18
Finding affordable child care during school hours (2010)	N/A	1.73	2.34
Learning money management skills (2010)	N/A	2.32	2.65
Lack or cost of child care (2007)	2.41	N/A	N/A

How much of a problem / need is...for your household? Household Issue (Monroe County) * indicates greatest problem / need	2007 Mean (Average)	2010 Mean (Average)	2013 Mean (Average)
Housing			
Cost of (paying for)rent/security deposit	2.82	3.10*	3.02*
Making house payments (Mortgage)	2.83	2.36	2.52
(Paying for)Home repairs	3.25	3.06	2.98
Cost of (Paying for) utility bills	3.72*	3.66*	3.50*
Getting insulation/weatherization	3.28	2.91	2.97
Finding safe, affordable housing	2.63	2.65	2.49
Cost of (paying for) property taxes	2.97	2.75	2.61
Cannot afford to buy (Buying) a house	3.36	2.38	2.51
Health			
<i>Getting... (2010) Availability of...(2007)</i>			
Health Care (physical)	3.00*	2.75	2.94
Mental Health Care	N/A	2.28	2.47
Dental Care	3.19*	3.20*	3.15*
Eye Care	2.61	2.90*	2.96*
<i>Paying for...</i>			
Health Care	3.29*	2.91	3.11
Mental Health Care (2010)	N/A	2.29	2.57
Dental Care	3.37*	3.18*	3.31*
Eye Care	2.92	3.03*	3.16
Health Insurance	2.96	2.94	3.24*
Prescription Drugs	2.98	2.96	3.18
<i>Getting treatment for...</i>			
Drug or alcohol abuse	1.47	1.59	1.48
Gambling addiction	1.39	1.31	1.26
Health condition (2010)	N/A	2.55*	2.50*
Mental illness/depression	1.91*	2.32	2.31
A person with a disability	2.04*	2.57*	2.61*
Having adequate health insurance (2010)	N/A	3.22*	3.28*
Dealing with increased levels of stress (2010)	N/A	2.99	2.97
<i>Getting Help for Abuse... (2010)</i>			
Physical	N/A	1.61*	1.72*
Emotional/Verbal	N/A	1.75*	1.85*
Sexual	N/A	1.56	1.45
Learning about good nutrition (2010)	N/A	2.23	2.41

How much of a problem / need is...for your household? Household Issue (Monroe County) * indicates greatest problem / need	2007 Mean (Average)	2010 Mean (Average)	2013 Mean (Average)
Child and Family Development			
<i>Child Care...</i>			
Availability	1.90	1.72	1.99
Affordable, quality care	2.13	1.76*	2.16*
For infant (2010)	N/A	1.66	1.69
For school age child(ren) (2010)	N/A	1.72	2.10*
Night and weekend care	2.29*	1.82*	1.86
When child is sick	2.10	1.72	1.80
Child with special needs	1.76	1.42	1.51
Cost (2007)	2.36*	N/A	N/A
<i>Parenting...</i>			
Developing appropriate parenting skills (2010)	N/A	1.50	1.71
Dealing with teenager(s)	1.98*	1.77*	1.68
Correcting/Disciplining my child	1.94*	1.75	1.82*
Dealing with alcohol and drug use by youth	1.39	1.47	1.38
Dealing with increased levels of stress (2010)	N/A	2.34*	2.63*
Emergency Assistance			
<i>Need for...</i>			
Food	2.85*	3.32*	3.22*
Clothing	2.53*	2.77*	2.66*
Shelter	N/A	2.47	2.28
Emotional Counseling (2007)	2.01	N/A	N/A
<i>Getting Help With...</i>			
Utility Bills (2010)	N/A	3.46*	2.70
Help with rent/security deposit	2.34	3.14*	3.36*
Mortgage Payment (2010)	N/A	2.49	3.10*
Eviction Prevention (2010)	N/A	2.17	2.48
Emergency health care	2.38*	2.42	2.51
Finding affordable legal help	2.33	2.43	2.70
Transportation (2010)	N/A	2.36	2.64
Dealing with depression (2010)	N/A	2.57	2.42
Finding shelter for youth in a crisis (2007)	1.29	N/A	N/A
Physical, emotional or sexual abuse (2007)	1.53	N/A	N/A
Feeling increased levels of stress (2007)	2.61*	N/A	N/A
Business Development			
Getting business start-up help	2.06	2.10*	2.15*
Developing a business plan (2010)	N/A	2.06	2.08
Getting business start-up loans	N/A	2.13*	2.29*

ADDITIONAL COMMENTS (Monroe County)

- Fuel help should happen more often.
- The helpers are sometimes not helpful.
- Thanks Couleecap!
- I am thankful for all the help.
- They didn't give much food at the food pantry.
- Keep up the great work. All are doing great at helping others.
- Where can I get help for my house?