



**YOUR
SUPPORT
OPENS THE
DOOR**

Couleecap

**2019
IMPACT REPORT**

TO ENDLESS POSSIBILITIES FOR P



FOOD

1,799,294

Pounds of food were collected and distributed to 12,652 people in partnership with local TEFAP supported food pantries.



TRANSPORTATION

11

Households received vehicle repair or replacement assistance and 11,760 rides were given to people to get to work.



HOMELESSNESS

235

People who were homeless or at risk of becoming homeless received eviction prevention, housing, and case management.



HOUSING

323

Households received housing counseling or down payment assistance to purchase homes. 54 households received critical home repairs.

Dear Couleecap Inc.,

I remember how I came to meet you and the staff at Couleecap like it was only yesterday, "my blessing do I ever reclaim what I allowed myself to lose? Then as luck would have it a place opened up in your heart with the respect and support of my family due to poor choices I had made in the depths of my addiction and

I couldn't go on like that anymore and the first thing I needed was a safe sober place to live. I had tried many things. None of these experiences seemed to have positive results for me. I just couldn't do it and keep a job and succeed. I was out of options, but then I found you. Couleecap gave me the courage I so desperately needed. With the help of my caseworkers, I soon had an apartment and a job. Neither of which I had in over three years and the opportunity allowed me to concentrate on the important things, staying sober and rebuilding my relationships. My caseworker, weekly, helped me so much because she was a great listener and I could talk to her about anything. She provided me with love and encouragement. She helped me work on a budget and helped me through some tough times, but she helped me take responsibility again and at that time it was what I needed. I could see there might still be hope for me, and my caseworker was my corner to show me that change is possible, that if you work hard and do the right things, make positive choices, and helped support me to maintain my sobriety and encouraged me to have confidence in myself again and become the person I needed to be. For this I am truly grateful.

I have also had the opportunity to participate in other programs offered through Couleecap. Once I was working again, I was introduced to the Skills Enhancement Program. This program allowed me to take a job as a Nursing Assistant, thus allowing me to find a job that pays more than minimum wage. I wanted to save money and I also needed to be able to afford car insurance, gas, etc. This whole process was sped up quite a bit with the help of my Development Account [savings program] which has allowed me to take a higher paying job 15 miles away from home. I have been able to take the job. I truly feel blessed that I met all of you and owe so much of my success to Couleecap. You have been an invaluable asset to me. I think that what sticks out in my mind the most is the love and care by people that truly care.

PEOPLE IN OUR AREA



FLOOD RECOVERY

4,791

People received counseling or education through Project Recovery. 33 households and 16 businesses got help to repair flood and storm damage through the Long Term Recovery Group.



ENERGY ASSISTANCE

655

Households received emergency furnace repair, weatherization, or emergency utility bill payment assistance.



JOBS & TRAINING

64

People were assisted with education or training to start a business to improve earnings.



DRUG PREVENTION

1,447

Pounds of medication were collected to prevent drug abuse.

“...ing” is what I call it. I was beginning the slow scary process of rebuilding my life. Where do I start? How do I get out of this homeless program and I was accepted. I came to you at the lowest point in my life. I had lost my home and I had poor mental health. I had been living on the street and I was scared and alone.

I tried [homeless shelters] and couch hopping. I had to stay sober and remain sober, all the things necessary to get my life back together. I needed to start over. And with the help of you, things began to change for me. This was a turning point in my life. Meeting with my case manager and your staff. She was always there with suggestions and support. She also made me accountable, I had a future! All I needed was someone in my life who could give me the right choices anything was possible. You helped me and I began to believe I could become the person I wanted to be.

I now have a safe, stable place to live and I was able to take a course at the Technical College for my job. I have money quickly to purchase a vehicle and I am a bit in part because of the Individual Development Account from home. Without my car I would not have been able to go to the programs and wonderful staff at the center. I was always treated with respect



YOUR SUPPORT IS **KEY!** HELP US OPEN MORE DOORS!

The people we assist want to succeed. Often they just need someone to open a door. It might be a door to housing or reliable transportation, or small business assistance. Your generous support helps us open those doors. Thank you!

SOURCES OF SUPPORT

Grant Revenue	\$7,312,123
Program Service Contributions	\$22,397
Contributions	\$189,079
Other Revenue	\$735,971
Includes rental income, program and interest income	
Total	\$8,259,570

EXPENDITURES

Affordable Housing, Home Rehabilitation, & Homebuyer Programs	\$957,000
Housing and Services to End Homelessness	\$1,297,501
Weatherization, Emergency Furnance & Energy Assistance	\$2,595,694
Emergency Assistance: Food, Clothing, & Homeless Prevention	\$1,087,018
Flood Recovery for Homes and Businesses	\$993,038
Addiction Prevention Education	\$120,018
Business Development	\$119,507
Employment and Transportation	\$149,254
Misc. Community Programming	\$262,515
Total Program Activities	\$7,581,545
Management & General	\$505,617
Fundraising	\$22,682
Total Expenses	\$8,109,844

A United Way member agency

A equal opportunity employer and service provider. Auxiliary aids and services available upon request.

