



1 st TIME HOMEBUYER PROGRAM APPLICATION									
Submi	nplete the application including all appendices. Failure to complete all sections of the application will delay the process. mitting an application does not automatically qualify you for assistance. Assistance is dependent on funds lability and program guidelines. If you are married, it is <u>required</u> that your spouse be listed as the co-applicant.								
	FULL NAME (LAST, FIRST, MI)								
⊢	MAILING ADDRESS (HOUSE #, STREET, CITY, STATE, ZIP CODE)								
APPLICANT	HOME PHONE	CELL PHONE	NE EMA		EMAIL ADDRESS				
APP	DATE OF BIRTH		SOCIALS	SECURITY NU	MBER	MARITAL STATUS Single Separated	☐ Marrie	_	
	BEST NUMBER OR WAY TO BE	REACHED/BES	ST TIME TO	BE REACHE	D	☐ HOUR ☐ WEEK	ER 🔲 BI-WE	EK □ YEAR ırs per week	
OR	FULL NAME (LAST, FIRST, MI)				MAILING ADDRESS (if different than applicant address)				
	HOME PHONE	CELL PHONE	1		EMAIL ADDRESS				
CO-APPLICANT SPOUSE	DATE OF BIRTH		SOCIAL	SECURITY NU	MBER	MARITAL STATUS Single Separated	☐ Marrie	_	
CO-/	BEST NUMBER OR WAY TO BE	REACHED/BES	BE REACHE	D	☐ HOUR ☐ WEEK	ER 🔲 BI-WE	EK □ YEAR ırs per week		
	CHILD	REN OR	OTHE	R INDIVI	DUALS LIVING	IN THE HO	ME		
This in	individuals, other than ncludes children, step-o nal persons beyond fou	children, c	aregivei	rs, or fam	ily members. Us	e a separate s	sheet of	paper to list any	
NAME		AC	GE	DATE OF BI	RTH	RELATIONSHIP		FULL-TIME STUDENT	
NAME		A	GE .	DATE OF BI	RTH	RELATIONSHIP		FULL-TIME STUDENT	
								☐ YES ☐ NO	
NAME		AC	GE	DATE OF BI	RTH	RELATIONSHIP		FULL-TIME STUDENT	
NAME		AG	GE	DATE OF BI	RTH	RELATIONSHIP		☐ YES ☐ NO FULL-TIME STUDENT	
								☐ YES ☐ NO	



Are you interested in purchasing any of the following? Please check all that apply.	
 Any home for sale (not being sold by Couleecap) and would like help with down payment assistance A Couleecap developed home (new construction or rehab) A Coulee Community Land Trust Home – home is permanently affordable through a shared appreciation agreement 	

HOUSING AND HOUSEHOLD INFORMATION
Do you presently rent? ☐ Yes ☐ No
If yes, please answer the following:
Current LandlordPhone Number Landlord's Address
Landlord's Address
Are you currently at risk of being displaced from your home? Yes No If yes, when will you have to move? Reason for displacement:
Within the last three years, have you been evicted or been asked by your landlord to move out of your rented home? Yes No If yes, please explain:
Is your current housing substandard in any way?
Does anyone in your household have special needs or serious medical problems aggravated by your current housing? Yes No If yes, please explain:
Have you ever owned or do you presently own property? ☐ Yes ☐ No If yes, please explain:
Total number of persons residing in your household: Are you currently living in subsidized housing?
PROPERTY SPECIFIC INFORMATION
What amount of money do you have available for a down payment?
Today \$ In 6 Months \$ Have you found a house you wish to purchase?
If yes, what is the address?
If no, what community or communities are you considering?
WISCONSIN MARITAL PROPERTY ACT CREDIT APPLICATION FORM
In order to comply with the provisions of the Wisconsin Marital Property Act, it is necessary for you to provide the following information: 1. Marital Status:MarriedUnmarriedLegally Separated (Date of Decree) 2. If married: a. Spouse's name
 b. Spouse's address

FINANCIAL HISTORY INFORMATION	ON	
	Applicant	Co-Applicant
Do you have any judgments or collection accounts currently outstanding?	☐ Yes ☐ No	☐ Yes ☐ No
Have you ever had a vehicle repossessed? If "yes" indicate year	☐ Yes ☐ No	☐ Yes ☐ No
Are you currently a party to a lawsuit, or do you have reason to believe that you will become party to a lawsuit in the next 12 months?	☐ Yes ☐ No	☐ Yes ☐ No
Are you a United States citizen or qualified alien?	☐ Yes ☐ No	☐ Yes ☐ No
Have you ever declared bankruptcy? If "yes" indicate year	☐ Yes ☐ No	☐ Yes ☐ No
Are you presently delinquent or in default on any Federal debt or any other loan mortgage, financial obligations, or loan guarantees?	☐ Yes ☐ No	☐ Yes ☐ No
Where are you in the home buying process? just starting been pre-approved name of lender and/or loan officer have an accepted offer Closing Date		-
How is your credit? good not good known issues such as late payments, collections, judgments, etc. (please explain)		
Have you received a grant or deferred loan in the past from Couleecap for ho No Yes When: What funds were use		

AGREEMENTS & ACKNOWLEDGEMENTS									
	e undersigned specifically acknowledge t	nat:							
	ant/Loan Agreements:								
1.	· · · · · · · · · · · · · · · · · · ·								
2. 3.	The property will be used as the primar								
3. 4.			e application may be made at any time by	Couleecan or its agents					
•			ource named in this application, and the						
	application will be retained by Couleecap, even if the loan/grant is not awarded.								
5.			e information contained in the application						
		the information provid	ed in this application if any of the material	I facts which I have					
ΔА	represented herein should change. ditional Loan Agreements:								
1.		vill be secured by a mo	ortgage or deed of trust on the property po	urchased with the					
•	assistance of this application;	im bo occured by a mi	integrated of the property po	areriaeea wiiir iiie					
_	2. In the event payments on the loan indicated in this application become delinquent, Couleecap, it's agents, successors, and assigns								
2.									
	may, in additional to all their other right	s and remedies, repor	my name and account information to a c	credit reporting agency;					
3.	may, in additional to all their other right Ownership of the loan may be transferr	s and remedies, reported to successors or as	my name and account information to a c signs of Couleecap without notice to me	credit reporting agency; and/or the administration					
3.	may, in additional to all their other right Ownership of the loan may be transferr of the loan account may be transferred	s and remedies, repor ed to successors or as to an agent, successo	my name and account information to a c signs of Couleecap without notice to me r, or assign of Couleecap without prior no	credit reporting agency; and/or the administration otice to me.					
	may, in additional to all their other right Ownership of the loan may be transferr of the loan account may be transferred Couleecap, its agents, successors, and	s and remedies, repor ed to successors or as to an agent, successo I assigns make no rep	my name and account information to a c signs of Couleecap without notice to me r, or assign of Couleecap without prior no resentations or warranties, express or imp	credit reporting agency; and/or the administration otice to me.					
3.	may, in additional to all their other right Ownership of the loan may be transferr of the loan account may be transferred	s and remedies, repor ed to successors or as to an agent, successo I assigns make no rep	my name and account information to a c signs of Couleecap without notice to me r, or assign of Couleecap without prior no resentations or warranties, express or imp	credit reporting agency; and/or the administration of the to me.					
3. 4. Ce I ce acl	may, in additional to all their other right Ownership of the loan may be transferred of the loan account may be transferred Couleecap, its agents, successors, and regarding the property, the condition of rtification: ertify that the information provided in the	s and remedies, reported to successors or as to an agent, successor assigns make no reported the property, or the value of the property or the value of the property or the truintentional or negliging.	my name and account information to a c signs of Couleecap without notice to me r, or assign of Couleecap without prior no resentations or warranties, express or imp	credit reporting agency; and/or the administration office to me. plied, to the Borrower(s) that the continuation of the same of this application.					
3. 4. Ce I co acl res	may, in additional to all their other right Ownership of the loan may be transferred of the loan account may be transferred Couleecap, its agents, successors, and regarding the property, the condition of rtification: ertify that the information provided in the condlete my understanding that any	s and remedies, reported to successors or as to an agent, successor assigns make no reported the property, or the value of the property or the value of the property or the truintentional or negliging.	my name and account information to a casigns of Couleecap without notice to me are, or assign of Couleecap without prior not resentations or warranties, express or implied of the property. e and correct as of the date of my sign	credit reporting agency; and/or the administration office to me. plied, to the Borrower(s) that the continuous acture on this application.					
3. 4. Ce I co acl res	may, in additional to all their other right Ownership of the loan may be transferred of the loan account may be transferred Couleecap, its agents, successors, and regarding the property, the condition of rtification: ertify that the information provided in the condition of the	s and remedies, reported to successors or as to an agent, successor as assigns make no reported the property, or the value of the property, or the value of the property or the value of the property.	my name and account information to a casigns of Couleecap without notice to me are, or assign of Couleecap without prior not resentations or warranties, express or implied of the property. The and correct as of the date of my sign ent misrepresentation of the information.	credit reporting agency; and/or the administration office to me. plied, to the Borrower(s) nature on this application. on in this application may					

Additional Household Questions

1.	Are you or anyone in	your household a veteran or in the military?
	☐Yes	□No
2.	Are you or anyone in	n your household physically, mentally, and/or developmentally disabled?
	☐Yes	□No

Income Calculation Worksheet

information will delay and/or					ncluded in the table below. Failure to provide accurate or disqualify your application.				
APPLICANT'S EMPLOYER				EMPLOYER PHONE NUMBER					
EMPLOYER ADDRESS				Hire Da	Hire Date Pay Frequency (check one): Weekly Bi-Weekly Twice a Month Monthly				Monthly
CO-APPLICANT EMPLOYER				EMPLO	YER PH	ONE			
EMPLOYER ADDRESS				Hire Da	te	Pay Fr Weekly	equency (check of Bi-Weekly	<i>ne):</i> Twice a Month	Monthly
INCOME TYPES: W Wages/Salary/Tips CS RECD Child Support Received D/I Dividends/Interest DL Disability Long Term DS Disability Short Term P Pensions/Annuities/IRA SSI/SSDI Social Security SE Self-Employment UC Unemployment Compensation A Alimony Received C-SUPP SSI Careta G Gambling/Lottery, GR General Relief GF Gift/Donation GV Government Re LC Land Contract P O Other			R Rental Income staker Supplement y/Bingo R Rental Income SSI Social Security Supplemental Income SU Subsidized Housing Utility Allowance T TANF/W2 TR Tribal per Capita V Veterans Benefits				Allowance		
HOUSEHOLD MEMBERS NAME	USEHOLD INCOME Gr MBERS NAME TYPE Inc.		Gro Inco MON	me	Inc	oss ome NTH 2	Gross Income MONTH 3	3 Month Total	CC staff initial when verified*
Total 3 Month Housel	old	Income		\$					
I certify that the above information is to b	e true	e and accurate	to the be	est of my	knowled	dge on t	he date affixed b	elow:	
Applicant Signature Date					Co-App	olicant S	ignature	Ī	Date
то ве	СОМ	PLETED BY	COULE	ECAP	PROGR	RAM S	TAFF ONLY		
	_÷ 3	=		X 12	= \$		pe	r year	
3 Month Total		Monthly Aver	rage Incom	ne		Annu	al Income		
Review Date:				CMI 9	% :				
Reviewed by (print):				Signature:					

^{***}Please provide proof of your household income. This may include but is not limited to last 6 weeks of paystubs, social security/disability award letter, child support, unemployment proof and etc.

Couleecap, Inc. Fair Housing Act Information Form

Statement of Purpose:

Couleecap, Inc. requests the following information in order to monitor our compliance with equal credit opportunity, fair housing, and home mortgage disclosure laws. You are not required to furnish this information, but you are encouraged to do so.

Couleecap, Inc. may neither discriminate on the basis of this information, nor on the basis of whether or not you choose to furnish it. Under Federal regulations Couleecap, Inc. is required to note race and gender on the basis of visual observation or surname even if you do not choose to supply such information.

	Applicant		Co-	Applicant			
		White		White			
		Asian		Asian			
.⊑		Black/African American		Black/African American			
Orig		American Indian/Alaskan Native		American Indian/Alaskan Native			
nal		Native Hawaiian/Other Pacific Islander		Native Hawaiian/Other Pacific Islander			
Race/National Origin		American Indian/Alaskan Native & White		American Indian/Alaskan Native & White			
		Black/African American & White		Black/African American & White			
		American Indian/Alaskan Native and Black/African American		American Indian/Alaskan Native and Black/African American			
		Other/Multi-racial		Other/Multi-racial			
der		Male		Male			
Gender		Female		Female			
icity		Hispanic or Latino		Hispanic or Latino			
Ethnicity		Not Hispanic or Latino		Not Hispanic or Latino			
	Applic	eant: I do not wish to furnish this information					
	Co-Applicant: I do not wish to furnish this information						

Couleecap, Inc. General Release of Information

To Whom It May Concern:

I/We have applied for a loan and hereby authorize to the Southwest Wisconsin Housing Region and/or Couleecap, the program administrator, to release and/or request documentation pertaining to the information listed below:

- 1. Previous and past employment history including employer, period employed, title of position, income, and hours worked.
- 2. Disability payments, social security, and pension funds.
- 3. Any information deemed necessary in connection with a consumer credit report or a real estate transaction.
- 4. Information regarding previous or current unemployment benefits received as well as the remaining benefit amount. These unemployment insurance files may be provided to and accessed by Federal Home Loan Bank of Chicago, WHEDA, HUD, Wisconsin Community Action Program, Department of Administration, The City of La Crosse Planning Department or USDA Rural Development.

This information will be for the confidential use of the Southwest Wisconsin Housing Region and/or Couleecap in determining my/our eligibility for a grant or to confirm information I/we have supplied. I/we authorize the Southwest Wisconsin Housing Region and/or Couleecap to release documentation collected during the assistance process to partnering organizations as necessary. Please complete the attached verification request. A photo or fax copy of this document may be deemed to be the equivalent of the original and may be used as a duplicate original. The original signed release of information form will be kept on record with the Southwest Wisconsin Housing Region and/or Couleecap.

Applicant		Co-Applicant				
Last Name, First Name, MI		Last Name, First Name, MI				
Street Address		Street Address				
City, State, Zip Code		City, State, Zip Code				
Signature	Date	Signature	 Date			

NOTICE TO BORROWERS: The Right to Financial Privacy Act of 1978 requires this notice to you. The Department of Housing and Intergovernmental Relations/Department of Housing, Federal Housing Administration or Veterans Administration have a right of access to financial records held by financial institutions in connection with the consideration or administration of assistance to you. Financial records involving your transaction will be available to DHIR/DOH, FHA, or VA without further notice or authorization but will not be disclosed or released by this institution to another government agency without your consent except as required by law.

NOTICE TO BORROWERS: You are not required to provide Couleecap, Inc. or any of its agents, officers, or employees with your social security number. Failure to provide your social security number may limit your participation in programs or make you ineligible for programs.

Couleecap, Inc. Hold Harmless Agreement

In applying for purchase financing from Couleecap, Inc., I understand that it is strongly recommended that I secure the services of both a fully insured, private property inspector in order to determine whether or not to submit an offer to purchase on a property, and a qualified real estate attorney or broker to assist in the negotiation and closing process. I understand that it is important to consult with Couleecap regarding possible repairs and to include an inspection contingency for Housing Quality Standards and Lead Based Paint requirements in the offer to purchase. I understand that these steps are of utmost importance in protecting me from future problems.

I(We) understand and agree that Couleecap, Inc. is not in any way responsible or qualified to act as a pre-purchase property inspector OR attorney OR broker in that regard, and I (we) agree to fully indemnify and hold harmless Couleecap, Inc. for any problems arising from my (our) decision not to secure the services of a fully insured private property inspector or qualified real estate attorney or broker.

Applicant	Date	
Co-Applicant	 Date	

Couleecap, Inc. Homebuyer Counseling & Credit Report Agreement

I UNDERSTAND THAT THE PURPOSE OF Couleecap, Inc. homeownership counseling is to advise and assist me as a potential home buyer in making financing and purchasing decisions.

I ALSO UNDERSTAND the information obtained in counseling sessions is confidential and will be used only for the purpose of assisting with my home purchase and any applicable rehabilitation work. It may be shared with mortgage lenders and others for the purposes of obtaining financing.

I ALSO UNDERSTAND AND AUTHORIZE Couleecap, Inc. to obtain a copy of my credit report from any of the three recognized credit bureaus. This credit report is obtained to establish my creditworthiness and to allow for more effective home purchase counseling and advice.

Applicant	Date	
Co-Applicant		

Couleecap, Inc. Assets & Liabilities Worksheet

Applicant Name:							
Co-applicant Name:							
Please list all assets and liabilities in the spaces available below. Disclosing all assets allows staff to make better risk management assessments relating to your financial situation.							
Asset Type	Value	Monthly Contribution	Belongs to				
Savings Account			☐ Applicant ☐ Co-applicant				
Checking Account			☐ Applicant ☐ Co-applicant				
Money Market Account			☐ Applicant ☐ Co-applicant				
IRA			☐ Applicant ☐ Co-applicant				
IRA			☐ Applicant ☐ Co-applicant				
401K or retirement account			☐ Applicant ☐ Co-applicant				
Real property (land, home you rent to someone, commercial property)			☐ Applicant ☐ Co-applicant				
Liability Type	Total Amount Owed	Monthly payments	Owed by				
Car loan Year/Make/Model:			☐ Applicant ☐ Co-applicant				
Car loan Year/Make/Model:			Applicant Co-applicant				
Credit Card Type:			☐ Applicant ☐ Co-applicant				
Credit Card Type:			☐ Applicant ☐ Co-applicant				
Credit Card Type:			☐ Applicant ☐ Co-applicant				
Credit Card Type:			☐ Applicant ☐ Co-applicant				
Credit Card Type:			☐ Applicant ☐ Co-applicant				
Child Support			☐ Applicant ☐ Co-applicant				
Collection account			☐ Applicant ☐ Co-applicant				
Collection account			☐ Applicant ☐ Co-applicant				
Student loans			☐ Applicant ☐ Co-applicant				
Other loans or debts			☐ Applicant ☐ Co-applicant				
Other loans or debts			☐ Applicant ☐ Co-applicant				

Couleecap, Inc. Media Release

Applicant Name		
Co-Applicant Name		
Address		
	_StateZip	
I hereby authorize Couleecap, Inc. to use my photo, phorelated to my experiences with Couleecap's First-Time Hinformation may be used in publications (including electropresentations, promotional literature, advertising, commulegislators and media and/or other similar ways.	e Homebuyer Program. I understand this ctronic publications), audiovisual	>
I would be interested in speaking to media and/or other intere	erested parties about my experiences:	
I prefer that:		
my complete name to be used		
my first name only to be used		
no name be used		
Applicant Signature	Date	
Co-Applicant Signature	 	_

Couleecap, Inc. Household Financial Relationships Disclosure

Applicant Name	Date		
Couleecap, Inc. must consider <u>all</u> income earned by Please complete this questionnaire. Providing false disqualification from the program.			
 Are you married? For purposes of this question, if you were married and do final divorce decree you are still considered married unde provisions of Couleecap's programs. 			
 Does anyone, age 18 or over, live in your househ you presently, or will they live in the household of home is purchased? If someone you consider a "significant other" is living with will live with you after purchasing a home that person must below. Also include any children, age 18 and over, who live will be living with you. 	once a th you now, or ust be listed		
Place additional names on the back of this fo	orm		
Failing to completely disclose all income-earning house reasons for disqualification from Couleecap's homebuy individuals can place you at risk to lose earnest money penalties.	yer programs. Failure to disclose all		
Statement of Understanding I hereby state that the above information is true and accurate to the best of my knowledge. I understand that failure to disclose household members and/or to provide accurate marriage status information may place me at jeopardy of losing earnest money, may cause me to incur fees, and may place me at risk for immediate repayment of any homebuyer assistance I may receive. I further agree to not hold Couleecap, Inc., its officers, employees, or assigns responsible for any financial or other loss that I incur by providing false information.			
Applicant Signature	Date		

Couleecap, Inc. Conflict of Interest Addendum—Applicant

Please indicate the nature of any relationship you have with the following people. Having a prior relationship with any of the persons listed does not disqualify you from participation in the program.

No	Family	Business	Name	Position
relationship	(list relationship)			
	Couleecap Executive	ve & Commun	nity Development Depar	rtment Staff
			Hetti Brown	Executive Director
			Ashley Lacenski	Community Dev. Director
			Anna Sprague	Community Dev. Assistant Director
			Sara Berger	Community Dev. Manager
			Jillisa Schoenbauer	Housing Programs Assistant
			Brianna Rizzo	Housing Programs Assistant
			Migdalia Simpson	Homeownership Empowerment Manager
			Stephanie Roberts	Homeownership & Financial Literacy Specialist
		Couleecap B	oard Members	
			Nidia Alcantar	Board Member
			Randall Brown	Board Member
			Theresa Burns- Gilbert	Board Member
			David Eggen	Board Member
			Michele Engh	Board Member, Treasurer
			Maureen Freedland	Board Member, Vice Chair
			Mari Freiberg	Board Member
			Karen Joos	Board Member, Secretary
			George Kruck	Board Member, Chair
			Monica Kruse	Board Member
			Gail Muller	Board Member
			Anastasia Penchi	Board Member
			Larry Quamme	Board Member
			Billy Rudy	Board Member
			Arlette Rodriguez- Miller	Board Member
			Roger Slama	Board Member
			Pater Ly Tong-Pao	Board Member
			Mary Von Ruden	Board Member
			Renee Salmon	Board Member
			Kristina Bechtel	Board Member
			Jeff Pralle	Board Member
Name:				

Couleecap, Inc. Conflict of Interest Addendum—Co-Applicant

Please indicate the nature of any relationship you have with the following people. Having a prior relationship with any of the persons listed does not disqualify you from participation in the program.

No	Family	Business	Name	Position
relationship	(list relationship)			
	Couleecap Executive	ve & Commun	nity Development Depa	rtment Staff
			Hetti Brown	Executive Director
			Ashley Lacenski	Community Dev. Director
			Anna Sprague	Community Dev. Assistant Director
			Sara Berger	Community Dev. Manager
			Jillisa Schoenbauer	Housing Programs Assistant
			Brianna Rizzo	Housing Programs Assistant
			Migdalia Simpson	Homeownership Empowerment Manager
			Stephanie Roberts	Homeownership & Financial Literacy Specialist
		Couleecap B	oard Members	
			Nidia Alcantar	Board Member
			Randall Brown	Board Member
			Theresa Burns- Gilbert	Board Member
			David Eggen	Board Member
			Michele Engh	Board Member, Treasurer
			Maureen Freedland	Board Member, Vice Chair
			Mari Freiberg	Board Member
			Karen Joos	Board Member, Secretary
			George Kruck	Board Member, Chair
			Monica Kruse	Board Member
			Gail Muller	Board Member
			Anastasia Penchi	Board Member
			Larry Quamme	Board Member
			Billy Rudy	Board Member
			Arlette Rodriguez- Miller	Board Member
			Roger Slama	Board Member
			Pater Ly Tong-Pao	Board Member
			Mary Von Ruden	Board Member
			Renee Salmon	Board Member
			Kristina Bechtel	Board Member
			Jeff Pralle	Board Member
Name:				
orginature			Date	

Fair Credit Reporting

An investigation will be made as to the credit standing of all individuals seeking credit in this application. The nature and scope of any investigation will be furnished to you upon written request made within a reasonable period of time. In the event of denied credit due to an unfavorable consumer report, you will be advised of the identity of the consumer reporting agency making such report and of the right to request within sixty (60) days the reason for the adverse action, pursuant to provisions of section 615(b) of the Fair Credit Reporting Act.

THE HOUSING FINANCIAL DISCRIMINATION ACT OF 1977 FAIR LENDING NOTICE

It is illegal to discriminate in the provisions of or in the availability of financial assistance because of the consideration of:

- Trends, characteristics or conditions in the neighborhood or geographic area surrounding housing accommodation, unless the financial institution can demonstrate in the particular case that such consideration is required to avoid an unsafe and an unsound business practice; or
- 2. Race, color, religion, sex marital status, national origin or ancestry.

It is illegal to consider the racial ethnic, religious or national origin composition of a neighborhood or geographical area surrounding a housing accommodation or whether or not such composition is undergoing change, or is expected to undergo change, in appraising a housing accommodation or in determining whether or not, or under what terms and conditions, to provide financial assistance. These provisions govern financial assistance for the purpose of the purchase, construction, rehabilitation or refinancing of one to four units family residences occupied by the owner and for the purpose of the home improvement of any one to four-unit family residences.

If you have questions about your rights, or if you wish to file a complaint contact:

Ashley Lacenski Community Development Director Couleecap, Inc 201 Melby Street Westby, WI 54667

ACKNOWLEDGMENT OF RECEIPT OF NOTICE

Each of the undersigned hereby acknowledges the receipt of copies of the Fair Credit Rep Notice.		
Applicant Signature	Date	
Co-Applicant Signature		

Consumer Complaints/Grievances

If you are dissatisfied with the work or outcome of your project, you may file a written complaint using the included form. You are strongly encouraged to attempt to resolve the problem with the assistance of your project manager prior to submitting a consumer complaint.

Your complaint will be reviewed by the Department Director. After the review you will receive additional communication regarding your complaint and any potential outcomes or remedies. If you are dissatisfied with the outcome after working with the Department Director, you will be directed to other options for resolution.

You must sign the certification below stating that you have read the above information and that you understand it. Please retain the blank forms for your records.

Client Name	
Client Name	
Client Signature	 Date
Client Signature	 Date

Consumer Complaint

As a consumer, you have the right to file a complaint if not satisfied with services provided by Couleecap. Please complete this form to the best of your knowledge and keep a copy for your records.

Mail or deliver this form to: Couleecap, Inc. 201 Melby Street Westby, WI 54667

Complaint: (Please tell what complaint, including the name		information available in support of y	our
Action Sought: (What would	you like to see happen?)		
Consumer Information			
Name (please print):			
Address:			
Phone:	Email Address:		
Consumer Signature		Date	
Participant Signature		Date	
Case Manager Signature		Date	

Note- Please detach this copy and keep for your records

Couleecap, Inc. Privacy & Disclosure Notice

Please sign and return.

We may collect non-public personal information about you from the following sources:

- Information that you provide to us, such as on applications, income documents, tax documents, bank statements or other forms;
- Information about your transaction with us or others: and
- Information from others, such as credit bureaus, real estate appraisers and employers

All information collected is kept confidential. We do not disclose any non-public personal information about you to anyone, except as permitted by law.

To maintain security of customer information, we restrict access to your personal and account information to persons who need to know that information to provide you products or services. We maintain physical, electronic and procedural safeguards that comply with federal standards to guard your non-public personal information.

If you decide to close your account(s) or become an inactive customer, we will adhere to the privacy policies and practices as described in this notice.

Services Offered/No Obligation:

Couleecap provides Home Improvement and Rehabilitation Counseling (Post-Purchase Counseling), Mortgage Default and Delinquency Counseling, Pre-purchase Counseling, Services for Homeless Counseling, Financial Literacy Counseling and Pre-Purchase Homebuyer Education Workshops. You are not obligated to receive, purchase, or utilize any other services offered by Couleecap to receive housing counseling services.

Relationships with Partners

Couleecap does not charge any upfront fees for housing counseling services. To provide services Couleecap receives grant funding from various private and public organizations including: State of Wisconsin Department of Administration, State of Wisconsin Department of Children and Families, La Crosse County, City of La Crosse, Federal Home Loan Bank of Chicago, Wells Fargo, Associated Bank, BMO Harris, National Community Reinvestment Coalition, WHEDA, USDA Rural Development, La Crosse Community Foundation, and the United Way.

Alternatives:

As a condition of our services, and in alignment with meeting our counseling goals, and in compliance with HUD's Housing Counseling Program requirements, we may provide information on alternative services, programs, and products available to you, if applicable and known by our staff.

ACKNOWLEDGMENT OF RECEIPT OF NOTICE

Each of the undersigned hereby acknowledges the receipt of complete	ed copies of the Privacy Notice.
Participant Signature(s)	 Date
Print Name(s):	Julio

Fair Credit Reporting

An investigation will be made as to the credit standing of all individuals seeking credit in this application. The nature and scope of any investigation will be furnished to you upon written request made within a reasonable period of time. In the event of denied credit due to an unfavorable consumer report, you will be advised of the identity of the consumer reporting agency making such report and of the right to request within sixty (60) days the reason for the adverse action, pursuant to provisions of section 615(b) of the Fair Credit Reporting Act.

THE HOUSING FINANCIAL DISCRIMINATION ACT OF 1977 FAIR LENDING NOTICE

It is illegal to discriminate in the provisions of or in the availability of financial assistance because of the consideration of:

- Trends, characteristics or conditions in the neighborhood or geographic area surrounding housing accommodation, unless the financial institution can demonstrate in the particular case that such consideration is required to avoid an unsafe and an unsound business practice; or
- 2. Race, color, religion, sex marital status, national origin or ancestry.

It is illegal to consider the racial ethnic, religious or national origin composition of a neighborhood or geographical area surrounding a housing accommodation or whether or not such composition is undergoing change, or is expected to undergo change, in appraising a housing accommodation or in determining whether or not, or under what terms and conditions, to provide financial assistance. These provisions govern financial assistance for the purpose of the purchase, construction, rehabilitation or refinancing of one to four units family residences occupied by the owner and for the purpose of the home improvement of any one to four-unit family residences.

If you have questions about your rights, or if you wish to file a complaint contact:

Ashley Lacenski
Community Development Director
Couleecap, Inc
201 Melby Street
Westby, WI 54667

ACKNOWLEDGMENT OF RECEIPT OF NOTICE

Each of the undersigned hereby acknowledges the receip Notice.	t of copies of the Fair Credit Reporting
Participant Signature(s)	Date
Print Name(s):	

Note- Please detach this copy and keep for your records.

Couleecap, Inc. Privacy & Disclosure Notice

We may collect non-public personal information about you from the following sources:

- Information that you provide to us, such as on applications, income documents, tax documents, bank statements or other forms;
- Information about your transaction with us or others; and
- Information from others, such as credit bureaus, real estate appraisers and employers

All information collected is kept confidential. We do not disclose any non-public personal information about you to anyone, except as permitted by law.

To maintain security of customer information, we restrict access to your personal and account information to persons who need to know that information to provide you products or services. We maintain physical, electronic and procedural safeguards that comply with federal standards to guard your non-public personal information.

If you decide to close your account(s) or become an inactive customer, we will adhere to the privacy policies and practices as described in this notice.

Services Offered/No Obligation:

Couleecap provides Home Improvement and Rehabilitation Counseling (Post-Purchase Counseling), Mortgage Default and Delinquency Counseling, Pre-purchase Counseling, Services for Homeless Counseling, Financial Literacy Counseling and Pre-Purchase Homebuyer Education Workshops. You are not obligated to receive, purchase, or utilize any other services offered by Couleecap to receive housing counseling services.

Relationships with Partners

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